Operational Advice Notice
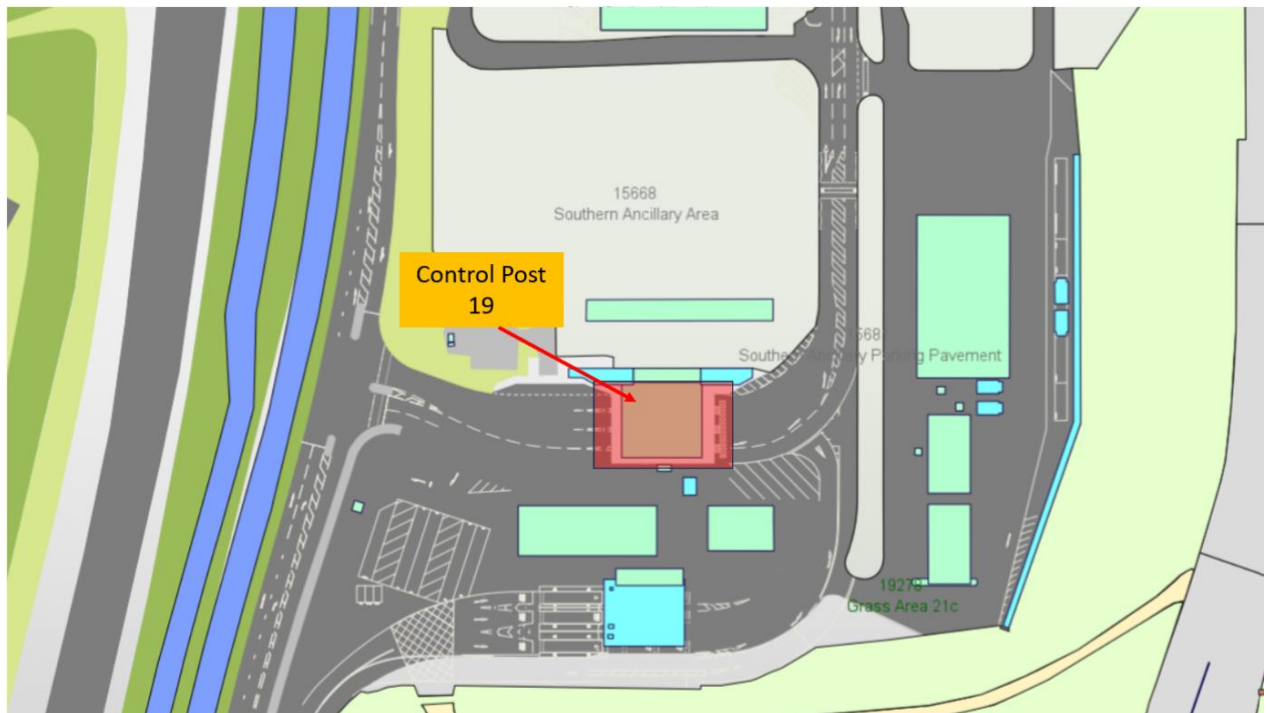## Security Programme - Control Post 19 – Closure 12th August 2024 – 28th May 2025

17th July 2024

ASWorks_OAN_297

Version 1.0

> It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.

1. Overview

Introduced by the Department for Transport in 2019, the Security Programme is underpinned by smarter bag and body scanning technology that will deliver enhanced threat detection and a smoother Security experience for customers. The Programme changes impact both Terminal and Campus search areas and will also modernise the working environment for thousands of front-line colleagues over the coming years.

2. Closure Overview

Control Post 19 will fully close for the main works between the dates of **12th August 2024 and the 28th May 2025.** Specifics are listed on the following page; please pay particular attention to the detail listed within.

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Closure Dates and Times

3.   Control Post 19 Entry will be closed from **0400hrs on the 12th August 2024 until 0400hrs on the 28th May 2025.**

4.   Control post 19 Exit lanes will be closed from **0400hrs on the 9th September 2024 until 0400hrs 28th May 2025**. There will be a separate OAN published with further details on the diversion plan for the exit.

5.   **Emergency Vehicle entry & exit** – access and egress for Emergency Vehicles through CP19 exit lane (CP19b) will be maintained **until the 9th September 2024**.

On 9th September 2024 from 04:00 access and egress for Emergency Vehicles will stop at CP19B and specific communications will be provided in advance of the new access and egress points.

6.   Control Post 19 will be closed to pedestrians throughout the work.

7. **Where should I go?**

The project has already reached out to some users to advise regarding which control post to use (including some Control Post 18 users). If you have received this communication, please ensure that you have shared this information with your staff and are following the instructions.

For those who have not yet received communication please follow the instructions below and share with relevant colleagues.

If your vehicles normally use Control Post 19, but your organisation has not been communicated with directly prior to the works starting, then your vehicles should use Control Posts 24/24A or Control Post 14.
- Team Heathrow vehicles should divert to CP24/24a or CP14.
- Heathrow liveried vehicles should divert to Control Post 8.

Further details of these restrictions can be found via the Airport Community App.
Maps are available in Control Posts to aid drivers in using either CP14 or the exit route when CP19B is closed. A map has been added to the end of this OAN.

Alternative routes may mean road users will use an airside uncontrolled taxiway crossing. Users are reminded to familiarise themselves with the rules and restrictions of use of uncontrolled taxiway crossings.

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A reminder to all stakeholders, during the planned Cargo Tunnel closure from **2100hrs to 0500hrs** every night, they must follow the diversion instructions as stated on **OAN 070 Cargo Tunnel Refurbishment Works**.

8. Escalation

In the event of an emergency, normal escalation procedures apply. Please call **222** from a Heathrow landline or **0208 759 1212** from an external line.

9. Enquiries

Campus Security Programme Delivery Project Manager – joe.quinn@heathrow.com
Campus Security Operations – Alpha 1 - CSOM@heathrow.com
Landside Operations – Lima 1 - Lima1@heathrow.com
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10. Diversion Maps.

Airside route from CP14 to CP24/Cargo Tunnel