

Operational Advice Notice

Terminal 5 Ramp Information Display System

21st May 2024

ASWorks_OAN_272

Version 1.0

It is the responsibility of all employers to ensure that relevant OANs are brought to the attention of their staff. However, individuals remain responsible for their own actions and those who are in any doubt should consult their Supervisor or Manager.



1. Introduction

Across all stands and satellites of Terminal 5, RIDS (Ramp Information Display System) will be fitted to the heads of stands.

The works will be commencing from the 28th May 2024 and completed by 01st August 2024. The RIDS are being installed to help improve the on-time performance (OTP) of British Airways, this is done by having a live feed displayed on the screen that the flight deck can see that provides turnaround information, along with assisting the ground handlers in maintaining the OTP. When the RIDS are not in use the screen will not show any information.



The majority of the RIDS will be fitted to the cross bars of the stand gantry. If the stand does not have a cross bar the RIDS will either be fitted to the pole of the Stand Number Indication board, or a separate pole will be installed to accommodate the RIDS. Example of the locations are provided in the images below:

The below image is an example of where the RIDS will be installed on the cross bar.



The below image is an example of where the RIDS will be installed if a pole need to be fitted, the red arrow indicates where the bollards will be moved to.



The below image is an example of where the RIDS will be installed if able to be fitted to the pole.



2. Enquiries

Any questions regarding this notice should be directed to Ayrton.jones@heathrow.com.

