

# Airside standard

# Hello

Welcome to your monthly update from the **Airside Safety Improvement Team**

## Summer Airport Safety Week: Thank you for being there!

We are looking forward to welcoming you again in November for our winter event!

Between the 13th and the 17th of May, Airport Safety Week took place in five different locations across airside and landside locations, offering a great opportunity to promote safety in a fun and engaging way.

A big **'Thank You'** to all 35 companies that contributed to make this event so special and to every person who dropped by. Our safety messages reached over 3000 Team Heathrow colleagues who came along to get tips, advice and share learnings on safety and wellbeing.



## Safety Six

May's Safety Six campaign focuses on vehicle pre-use inspection.

- Conduct a vehicle check before each use.
- Check lights, obstruction light, tyres, and seatbelt.
- Do a brake check.
- Report any defects to your company and red-tag faulty equipment.
- For trailers transporting ULDs, ensure rear reflectors are serviceable and locking mechanism correctly working.
- Do not operate red-tagged equipment.



# STOPS UP, INCIDENTS DOWN!

Although we have observed a positive decrease in the number of dropped loads incidents compared to March - a total of 23 occurrences were recorded in April, the majority of which happened in Terminal 3 and involved ULDs falling from dollies while in transit on the road network - dropped loads incidents present a **significant hazard** to personnel working in baggage and ramp areas, as well as to the public.

A close call was recently raised following a ULD falling from a dolly in T2 Road East, near the stillage area, and almost hitting a ramp agent standing nearby. The incident footage clearly shows the potential consequences, including serious **personal injuries** or **fatal accidents**, that dropped ULDs or pallets can cause.

**Please, remember to follow these simple steps and let's ensure everyone's safety around the airfield:**

- Visually and physically check that stops on dollies are up and fully engaged every time prior moving – also after offloading bags in the baggage reclaim areas!
- Check your equipment is serviceable before using it.
- Report and red tag any faulty equipment.
- Ensure the load is fully secured on stillage and baggage areas, as well as loading platforms too.

**Do not let the rush or other distractions cost someone else's life!**

**Remember:** It's the driver's responsibility to ensure the load is secure before departing, however everyone must ensure the safety of the load when being a part of the loading and offloading team. Always ensure the communication is maintained.

## RTC hotspot location (Stand 406)

**Stand 406 in Terminal 4 has been identified as a Road Traffic Collision (RTC) hotspot.**

We understand this stand can become busy and is tight for space due to A380 movements. However, please ensure that you are not blocking the entrance to the clearways and are allowing space for vehicles to transit down the clearway. When driving down the clearways, if you feel that your vehicle will not fit, then please do not proceed. When reversing near an aircraft, if you don't have a 360-degree view, please ensure that you are utilising a banksman.



# Aircraft cabin doors left open without ground equipment in position – risk of falls from height!

- Cabin doors must not be opened or closed without suitable equipment in place to prevent a fall.
- A door strap is not an acceptable form of equipment for preventing falls.
- Equipment must not be removed while cabin doors are open.
- Passenger door engineering nets are considered a safe alternative but can only be attached while there is additional equipment positioned to protect personnel from a fall.



## RTC spatial awareness

Spatial awareness plays a crucial role in preventing Road Traffic Collisions (RTCs) on the airfield. It is important to understand the environment we are all working within. Spatial awareness involves being aware of the physical space around us and recognising the position of other vehicles, road signs and obstacles.

By maintaining a clear understanding of our surroundings, we can anticipate hazards and make informed decisions. Be sure to regularly scan the environment, use your mirrors, check blind spots and look ahead. All of this enhances spatial awareness and allows us to identify potential risks and react appropriately.

**If you don't think that you can fit through the gap, DON'T PROCEED.**

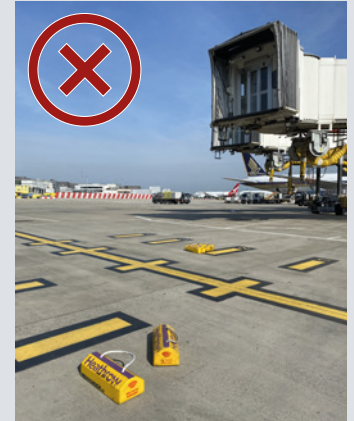
# Reporting contact stickers

Vehicle reporting contact stickers have been updated and we are now distributing them across the community. Please contact the Airside Safety Improvement Team on [airsidesafetyimprovementsteam@heathrow.com](mailto:airsidesafetyimprovementsteam@heathrow.com) for any order request.



# Head of stand equipment housekeeping

Recently, we have noticed that chocks and cones are not being correctly positioned at the head of aircraft stands after turnarounds, as shown in the pictures. Please always ensure that chocks, cones, and Fixed Electrical Ground Power (FEGP) are properly stored at the head of the stand, as in the left picture.



Report any damaged or missing equipment by calling Airside Operations at **02087 456 024** (internal 656 024).

# Word scrambles

Airside driving words are mixed up. **Unscramble them to find the correct word.**



1. LTPSAIA RNESEWASA .....
2. SKANNMBA .....
3. IMROSRR .....
4. ALSIGN .....
5. VEGI AWY .....
6. POTS .....
7. TEALSEBT .....
8. NROOACCITNNET .....
9. ATRENEOPIS ISEDTANC .....
10. ESDPE LTIMI .....



Scan the QR code to access all of our posters and Airside Standards Newsletters, now also available on the Heathrow website within the Airside Safety Improvement Area.

## ANSWERS:

1. SPATIAL AWARENESS 2. BANKSMAN 3. MIRRORS 4. SIGNAL 5. GIVE WAY 6. STOP 7. SEATBELT 8. CONCENTRATION 9. SEPERATION DISTANCE 10. SPEED LIMIT

## Feedback

Scan the QR code below to leave your feedback for the Airside Standard Monthly Newsletter team:



If you have any suggestions on what you would like to see in our newsletter please let us know  
**Contact Details:** [Airsidesafetyimprovementsteam@heathrow.com](mailto:Airsidesafetyimprovementsteam@heathrow.com)

