How are we performing?

Heathrow
Making every journey better

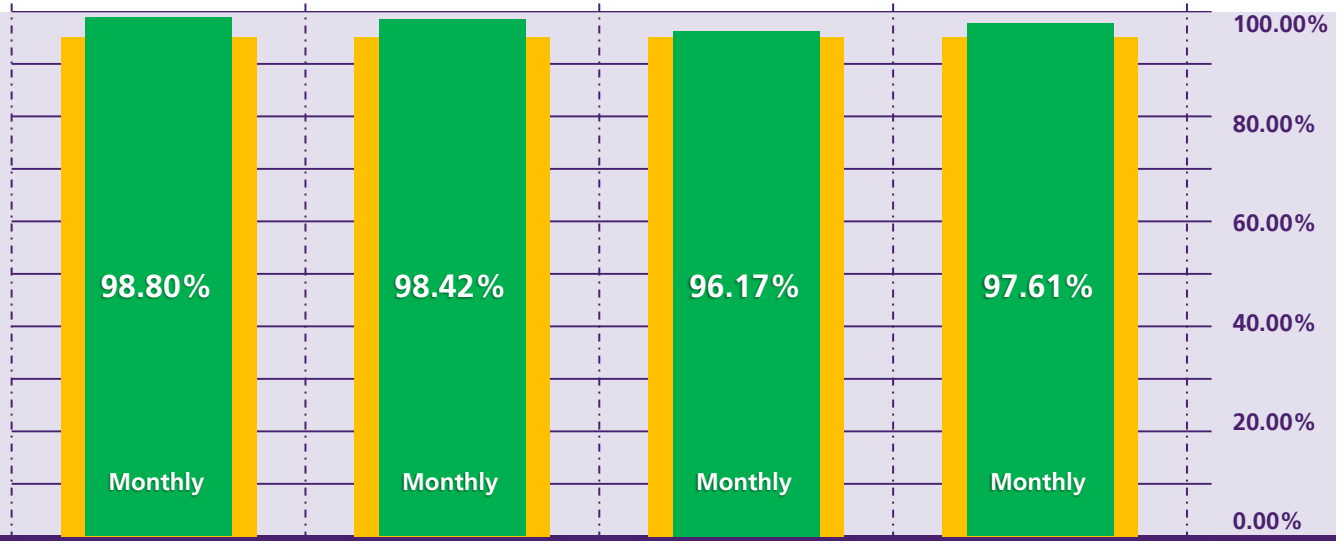
Key to performance:

Target	Target Achieved	Below Target

February 2016

Non-EEA Immigration waiting time 45mins

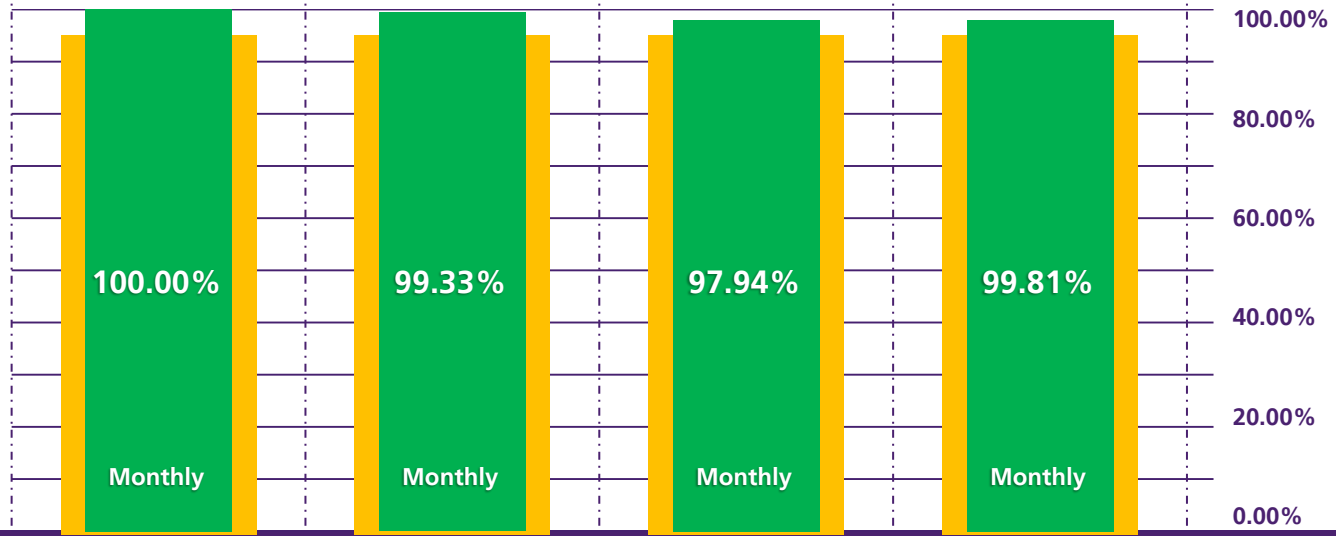
queue ≤ 45 mins



Based on 15min time periods measured

EEA Immigration waiting time 25mins

queue ≤ 25mins



Based on 15min time periods measured

Published on the: 18 March 2016 at 15:16. For any queries, please contact: Integrated_Planning@heathrow.com